



612 Screen Warranty

Brio warrants that the Brio 612 Retractable Pleated Insect Screen is supplied free of manufacturing defects and material flaws. Should any defect in materials and/or workmanship become apparent within 5 years from the date of purchase, the Supplier will repair or replace the product free of charge.

The warranty does not cover:

- Improper screen assembly, installation and /or adjustment provided by others
- Damage as a result of environmental conditions, strong winds, natural disasters or other events beyond the control of the Supplier
- Damage to the screen mesh, tensioning cords and / or channels caused by deliberate or accidental misuse, abuse or neglect
- Damage caused by humans or pets accidentally running or walking into the screen when in use
- Damage caused to the screen components by inadequate maintenance, i.e. failure to routinely remove dirt, dust and debris from the channels and mesh
- Normal fair wear and tear
- Progressive deterioration of finishes and materials due to exposure to sun, rain, abrasion, heat and /or cold
- Damage caused by the contamination of the screen mesh due to excessive moisture, construction dust or debris, and aggressive cleaning agents
- Damage to the mesh caused by contact with excessive heat surfaces including, but not limited to construction equipment, cigarette ash, matches cigarette lighters, sparks or hot cooking utensils
- Damage caused by any third party

The benefits provided to the consumer by this warranty are in addition to other rights and remedies available to the consumer under the law. The consumer is responsible for expenses associated with a warranty claim.



Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To make a claim under this warranty please phone Brio on (02) 8718 6718.



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